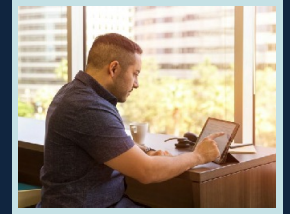




# journey.do COME ALONGSIDE SERVICE

We come alongside your officers and ensure criminogenic needs are met and protective factors are grown.



## What is included in the come alongside service program?

- A research-based, social growth app available anytime, anywhere
- Evidence-based journeys focused on protective factor growth and other relevant topics
- Flexible service model with certified growth champions to ensure growth
- Data and AI to drive engagement, feedback, insights and continual improvement

## What are the integrated evidence-based practices?

- Motivational Interviewing (MI)
- Small Group Therapy (SGT)
- Trauma-Informed, Strength-Based Support (TI-SB)
- Reflective Journaling (RJ)
- Life Coaching (LC)
- Single Session Intervention (SSI)
- Research-Based Content (RBC)

## Who and where do we serve?

- Two programs: Justice-involved youth ages 13-18, Emerging Adults 19-25
  - Across all contexts of care: community, diversion, probation, and detention
- Staff coaching training in partnership with JSP
- Family and community programs available

## Is it Safe and Secure?

- All data is managed in safe and secure servers, with members using SSO and 2FA within apps
- Staff are trained in confidentiality and reporting practices, and continually monitored

## How does the program work in practice?

We provide full support from intake to intake with virtual programming and trained coaches:

- Intake assessment using motivational interviewing and strength-based feedback to create growth plan
- Member completes assigned growth program, including 4-5 Modules per area (2-3 hours)
- Trained coaches provide personalized feedback for each Module goal, supported by AI
- Member receives personalized transcript for each growth area, along with transition plan

## What are the growth journeys?

- 8 Protective Factor Journeys covering key criminogenic needs (substances, choices, etc..)
- Each growth journey includes a pre-survey, 5-8 growth modules based on evidence-based content
- Other topics: Harm Reduction, Gun Safety, Adulting, Marijuana Abuse, Career Readiness, Family Healing

## How do we use AI?

- Supports our coaches so that each youth receives best possible plans and feedback
- Powers partners with deep insights at the level of individual, group, content, or county
- Provides design team continual feedback on engagement and impact for rapid improvement

## How are staff trained?

- Every staff member is trained and certified using our champion academy
- Intakes, Feedback, and Outtakes are continually monitored with regular reviews